QUALITY POLICY AND OBJECTIVES STATEMENT

Statement of Policy:

Technogenetics S.p.A. has created a Quality Management System (QMS) able to regulate both Organization system related activities and those technical aspects including plant engineering, planning, manufacturing, marketing, testing and service provision. Technogenetics S.p.A's main objectives include:

- updating and maintaining its Quality Management System in accordance with the requirements of the recent voluntary standards ISO9001:2015 and ISO13485:2016;
- adapting "Customer Service" to market developments;
- continuously improving QMS efficacy and the quality of those products supplied, with a constant commitment to innovation and researching new solutions;
- observing all legally binding and certification body requirements;
- maintaining a high level of know-how within the company.

To achieve said objectives the Management undertakes to:

- spread a culture of continuous improvement;
- involve all members of the organisation and make them aware of their active role in implementing an effective Quality Management System;
- consider various factors, both of external and internal origin, as possible risk or opportunity to invest in;
- work competently to become a reference point for its customers;
- consider third parties, such as suppliers, as active partners with which to share Customer needs;
- monitor customer needs, and assess market opportunities, filling any gaps;
- provide the resources necessary to develop the skills of individual workers and managers and innovate and strengthen system technology, defining an overall picture to review objectives and achieve the relative goals.

This quality policy is communicated and illustrated in detail, to render it comprehensible and applicable to Managers and all employees of the Organisation. Moreover, it is available to all interested parties.

Responsibility and authority:

- Each employee is responsible for compliance with this policy;
- Leaders with executive responsibility for a business unit and managers of each department are also accountable for compliance with this policy and shall ensure that QMS management representatives for their operations have been appointed;
- The Management undertakes to sign this quality policy and objectives statement and communicate it to all employees.

Data	CEO
31/03/2026	Kang Hyuk Shin Kang hyuk shin

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